

United States Postal Service®

INDUSTRYALERT

May 4, 2021

Package Platform Release 2.5.0.0 – *Wednesday, May 5, 2021*

On *Wednesday, May 5, 2021*, the United States Postal Service implemented the following software update between **8:00 AM CT till 1:00 PM CT** and Package Platform Application will not be accessible during deployment.

- Package Platform Release 2.5.0.0

The Package Platform Release 2.5.0.0 Pre-Release Notes document is attached and also posted to PostalPro: <https://postalpro.usps.com/may-5-2021-release-notes>

REMINDER: When release content includes “Data Services,” there is an impact to Package Platform, Enterprise Payment System (EPS) and Informed Visibility-Mail Tracking and Reporting (IV-MTR) resulting in delayed receipt of the following datasets:

- Pricing Notification for **USPS Returns** service
- Final Notification for **USPS Returns** service
- All Enterprise Payment System (EPS) Data Feeds
 - Bank Account Withdrawals
 - Postage Statement Details
 - iCAPS Invoices
 - Transactions
 - ❖ Commercial Mailings
 - ❖ Network Returns
 - ❖ PO Boxes
 - ❖ Deposits & Trust Corrections
 - ❖ Address Quality
 - ❖ Domestic Outbound

Based on an assessment of forecasted volume during the cited implementation and validation window, it is anticipated data will be current by the end of the day on the release date (*Wednesday, May 5, 2021*). However, post-release activities include monitoring progress and providing updated status assessments.

We apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

NOTE: Package Platform releases **DO NOT impact the delivery of packages** in any manner.

Please direct any inquiries or concerns to the **IV Solutions Center** via eMail (InformedVisibility@usps.gov) or telephone (1-800-238-3150, Option 2).

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